

### Solving Problems and Making Decisions

Online Distance Learning Course



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Tel: 01642 811400 Email: info@mcls.ac.uk Web: www.mcls.ac.uk





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Interested in studying one of our online management courses? This short, auto-marked programme will build your knowledge of how to define, investigate and analyse problems and how to evaluate your options.

## KEY FEATURES

☐ Fully online
□ Study from anywhere, at any time
☐ Perfect for an introduction to a subject or a subject refresher
□ Great addition to your CV
□ Receive an e-certificate upon completion
□ Nationally recognised
☐ Official CPD certified course

Course Length Ö	4 hours
Learning Method(s)	Online learning materials with online assessment

# Section 1: Defining, investigating and analysing problems

In this section, you will learn how to describe a problem, its nature, scope and impact.

#### **Section 2: Data and information**

You will discover how to gather and interpret information to identify possible solutions to a problem.

#### **Section 3: Evaluating options**

This section covers how to evaluate options to make a decision. You will also learn about decision making techniques to evaluate options to arrive at the best solution.

#### **Section 4: Planning techniques**

You will cover how to plan, monitor and review the implementation and communication of decisions.